

Welcome to Advanced Dermatology of Oregon Maeran Landers, MD PhD

Appointment Date:

Time:

Advanced Dermatology of Oregon would like to welcome you to our office. The mission of Advanced Dermatology of Oregon is to advance the highest level of patient care and medical excellence in dermatology. We will always work to insure your care and our services meet with your expectations.

Appointments: Please arrive 15 minutes prior to your scheduled appointment time to allow our staff ample time to enter and/or verify your information in our system. If you need to cancel or reschedule an appointment, please contact the office at (503) 692-9525 as soon as possible. This will allow us to make that appointment slot available for another patient. We reserve the right to charge a fee for no-show appointments.

What to bring:

Insurance Card: All patients who would like us to bill their insurance health plan must present a current insurance card at each visit. If your insurance requires a referral or prior authorization please contact your primary care provider. It is your responsibility to obtain prior authorization and to ensure we have received this information prior to your scheduled appointment time.

Identification Card: In order to be treated at my office your must present your or the guarantor's drivers license (or photo id if not a licensed driver). A copy will be kept on file to confirm your identity and protect your privacy.

Payment of copays, products, or self pay procedures: Payment may be made by cash, check, VISA or MasterCard. Copays are required at each visit. Cosmetic procedures and products are also payable in full at the time of service.

Telephone Calls: If you need to call for medical advice, the receptionist will usually take a message and your call will be returned by clinical staff or the doctor as soon as possible. Please inform the receptionist if your problem is urgent, and she will triage the call appropriately.

Emergencies: If you have an emergency during office hours, please call so that you can receive treatment as promptly as possible. After regular office hours (M-F/8-5), call the main office number at (503) 692-9525, follow the prompts for your call to be routed to our after hours number.

Sincerely,

Maeran C Landers, MD PhD and Staff